

Job Title: Adult Project Worker

Location: A Way Out, Stockton and the Tees Valley

Reports To: Horizon Adult Service Manager

Job Type: 35 hours

Job Summary:

As an Adult Project Worker at A Way Out, you will be an integral part of our Horizon adult service team, working collaboratively to achieve defined project outcomes. Your role will involve providing essential support to women who have experienced abuse, harm, or exploitation, focusing on their holistic well-being and facilitating their journey towards empowerment and recovery. You will be responsible for conducting initial assessments, developing interventions, case management, outreach activities, and ensuring the safety and well-being of service users. Additionally, you will actively engage with local organisations and contribute to multi-agency support efforts.

Please note that this role is open to female applicants only, as permitted under Schedule 9, Part 1, of the Equality Act 2010.

Key Responsibilities:

1. **Service User Assessment:** Conduct initial service user assessments using relevant screening and assessment tools to identify and respond to the specific needs of women.
2. **One-to-One Support:** Provide one-to-one support to women who are at risk of or have experienced abuse, harm, or exploitation, addressing their emotional, practical, and psychosocial needs.
3. **Case Management:** Manage individual caseloads, devising and monitoring co-produced action/support plans, and making referrals to other agencies as needed.
4. **Project Activities:** Assist in planning, developing and delivering various project activities, including drop-ins, outreach, groupwork, trauma-informed interventions, and digital engagement initiatives.
5. **Outreach Support:** Offer flexible and proactive outreach support to women who may be reluctant to engage with services or require additional support to meet legal requirements, such as Problem Solving Court/Prison Licence conditions.
6. **Safety and Risk Assessment:** Conduct client and activity risk assessments to ensure safety, safeguarding, and professional boundaries are maintained at all times.

7. **Trauma and Gender Informed Support:** Provide practical trauma and gender informed support, particularly for issues such as substance misuse, homelessness, and mental health.
8. **Data Management:** Monitor, record, and report relevant project information, supporting the evaluation process and data analysis.
9. **Partnership Building:** Collaborate with local and regional organisations to ensure comprehensive and integrated support for service users, sharing knowledge and best practices with stakeholders.
10. **Safety Planning:** Develop safety plans with each client as a key priority within safeguarding practices.
11. **Exit Management:** Implement exit management strategies for women transitioning from A Way Out service provision.
12. **Specialist Knowledge:** Develop specialist knowledge around issues linked to risk of harm, abuse, and exploitation.
13. **Training and Awareness:** Lead or support the delivery of training and awareness-raising initiatives, both internally and externally.
14. **Family Support:** Engage with AWO's Rise Family service to support family members, carers, and significant others.
15. **Policy and Practice:** Stay up to date with information related to best practices, as well as national and local policies affecting women who have experienced multiple disadvantages.
16. **Volunteer Training:** Assist with the delivery of A Way Out's volunteer training program and supervise and direct the volunteers allocated to your project.
17. **Budget Management:** While adhering to set budgets, carry out associated risk assessments related to health and safety work.

Qualifications and Skills:

- Level 3 (NVQ or A level) or equivalent in social care or another relevant discipline or equivalent (may consider non-related Level 3 qualification or equivalent and relevant work experience).
- Relevant experience in providing support to disadvantaged populations, particularly women who have experienced abuse, harm or exploitation.
- Strong knowledge of trauma-informed care and best practices in working with individuals facing multiple disadvantages.
- Excellent communication, interpersonal, and problem-solving skills.
- Ability to work independently and as part of a team.
- Knowledge of local and national policies related to women at risk of harm, abuse, and exploitation.
- Valid driver's licence and access to a vehicle (if required).

- Commitment to upholding and maintaining safeguarding, professional boundaries and confidentiality.

Application Process:

To apply for the position of Adult Project Worker, please complete the application form available at www.awayout.co.uk/join-the-team Applications can be submitted to HR@Awayout.co.uk by [closing date].



PERSON SPECIFICATION

Job title	Adult Project Worker
Location	A Way Out, Stockton and the Tees Valley
Hours	21 hours a week. This post may require some out of hours, evening and weekend work from time to time.
Reports to	Horizon Service Manager
Ethos of AWO	<p>A Way Out is a charity with a difference.</p> <p>We are an outreach and prevention charity working with the most disadvantaged and excluded women, families and young people. We engage, empower, equip and enable to prevent further harm, exploitation and life limiting choices and behaviours.</p> <p>A Way Out is not a “three strikes and you are out” charity, but one that works patiently and tirelessly with love, hope and freedom at the core, which motivates us to “go the extra mile”.</p>

	A Way Out believes in meeting people where they are, building hope and trust by empowering choices.
Job Summary	<p>As an Adult Project Worker at A Way Out, you will be an integral part of our Horizon adult service team, working collaboratively to achieve defined project outcomes. Your role will involve providing essential support to women who have experienced abuse, harm, or exploitation, focusing on their holistic well-being and facilitating their journey towards empowerment and recovery. You will be responsible for conducting initial assessments, developing interventions, case management, outreach activities, performance monitoring and ensuring the safety and well-being of service users. You will promote a harm reduction approach which respects individual choices, whilst assessing risk, offering safety planning and support. Additionally, you will actively engage with local organisations and contribute to multi-agency support efforts.</p> <p>It is an Occupational Requirement that applications for this post are open to women only, as permitted under Schedule 9, Part 1, or the Equality Act 2010. Enhanced DBS checks will be required.</p>

Evidence of meeting the selection criteria will be assessed via:	A	IE	P
application(A) interview/exercise(IE) or during probation period(P)			
The person will have the following qualifications, knowledge and experience:			
<ul style="list-style-type: none"> Level 3 (NVQ or A level) or equivalent in social care or another relevant discipline or equivalent (may consider non-related Level 3 qualification or equivalent and relevant work experience). 	X	X	X
<ul style="list-style-type: none"> Safeguarding Adults and Children Level 1 	X	X	X
<ul style="list-style-type: none"> Safeguarding Adults and Children Level 2 	X	X	X
<ul style="list-style-type: none"> A good understanding of the client group and the process of engaging them into recovery services, in particular those requiring support from agencies for a range of issues. 	X	X	X
<ul style="list-style-type: none"> Knowledge and experience of supporting clients with mental health issues alongside other complex needs. 	X	X	X
<ul style="list-style-type: none"> Previous experience of care coordination or a support worker role within health, social care, or substance misuse setting. 	X	X	X
<ul style="list-style-type: none"> Knowledge and experience of Safeguarding practice (and willingness to undertake any further relevant training). 	X	X	X

<ul style="list-style-type: none"> Identifying and assessing need using screening and assessment tools. Knowledge and experience of analysing and interpreting data. Relevant experience of using digital engagement methods. Relevant experience of developing outreach initiatives to meet people experiencing multiple disadvantages. Relevant experience of taking a multi-agency approach and working in partnership with public and voluntary sector organisations. Experience of working to targets. Experience in using Microsoft Office software. Experience of working with women who face multiple disadvantages. Experience of working in an environment that requires confidentiality. Experience of working to set administrative guidelines. Experience working with a range of multi-agencies. 	X X X X X X X X X X	X X X X X X X X X X	X X X X X X X X X X
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The person will have the following skills and abilities:

<ul style="list-style-type: none"> Excellent communication and interpersonal skills with the ability to establish and sustain contact with disadvantaged people. Work in a trauma and gender informed way building relationships and advocating as trusted adults. Be able to manage relevant stressful situations in a confident & controlled manner. The ability to plan their own work, set priorities and complete them within given timescales. Be able to work alone and use their initiative or work in a team. Good organisational skills. Ability to facilitate change and empower service users by developing their confidence, knowledge, and skills. Passionate about working with disadvantaged and at-risk women, particularly those with addictions. Empathetic and non-judgmental. Flexible and adaptable to working with a range of service users and in different contexts. Hold a clean driving licence and has use of a car. Training within motivational interviewing or psychotherapeutic interventions. 	X X X X X X X X X X	X X X X X X X X X X	X X X X X X X X X X
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<ul style="list-style-type: none"> • Ability to provide advice and guidance and develop and influence others. • Knowledge of the causes and effects related to sexual exploitation. • Knowledge of the causes and effects related to homelessness and substance misuse. • Knowledge of adult and child protection/safeguarding procedures. • Good presentation and report writing skills. • Delivering training and public speaking. • Willing to work in cooperation with team members. 	X	X	X
	X	X	X
	X	X	X
	X	X	X
The following would be desirable:			
<ul style="list-style-type: none"> • Experience of working within the voluntary sector. 	X	X	X
<ul style="list-style-type: none"> • Experience of managing challenging behaviour. 	X	X	X
<ul style="list-style-type: none"> • Understanding of safeguarding when working with individuals with disabilities/difficulties. 	X	X	X
<ul style="list-style-type: none"> • Understanding of equal opportunities and the ability to work in a way that puts equal opportunities into practice. 	X	X	X
<ul style="list-style-type: none"> • Training within motivational interviewing or psychotherapeutic interventions. 	X		
<ul style="list-style-type: none"> • Experience of working with women who have experienced gender-based violence and sexual abuse/ exploitation. 		X	X